

# 2022 Continuing Education Seminar





# Today's Agenda

- Contacting the Department
- Current Initiatives
- Legislative Updates
- Modernization Update

## Contacting the Department

## **Phone Lines**

## **Customer Experience Center is open Monday – Friday (8 AM – 5 PM)**

Customer Service:

Individuals 717-787-8201 Businesses 717-787-1064 PTRR 888-222-9190

#### Collections:

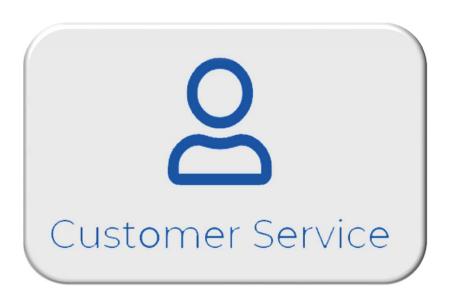
Individuals 717-783-3000 Businesses 717-783-8434

### Forms ordering line now available

• 1-888-PATAXES (1-888-728-2937)



## **Online Customer Service Center**



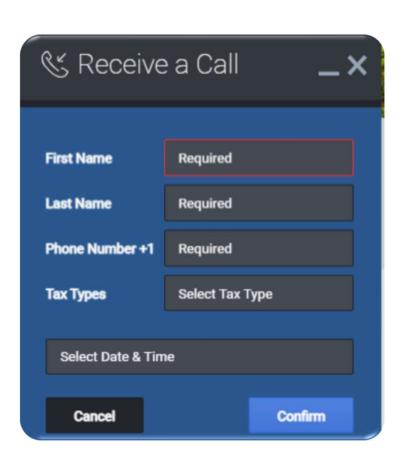
#### FAQ's

- Answers to common tax questions
- Related links to forms and tax guides

#### **Submit A Question**

Receive a response within 72 business hours

## Schedule a Call



- Avoid the wait times
- Select a date and time that meets your schedule
- Tax type selection ensures agent trained to handle your concern

## **District Offices**



## **Board of Appeals**

#### **Hearings**

In-person hearings suspended until further notice

#### **Board Orders**

Issued electronically via email

#### **Board Filings**

- Strongly encouraged to file online at <a href="https://www.boardofappeals.state.pa.us">www.boardofappeals.state.pa.us</a>
- USPS date will be used for timestamp of mailed petitions

#### **Additional Documentation**

- All businesses and representatives are required to submit electronically
- All individuals without representation (pro se) are strongly encouraged to submit electronically
- Does not apply to PTRR

# **Current Initiatives**

# Special Tax Forgiveness Outreach

 Letter sent to customers who may be eligible for special tax forgiveness but did not apply for it.

#### **TO CLAIM:**

- File PA-40 for the year indicated & include PA Schedule SP
- If already filed for the year indicated, file an amended PA-40 and complete a PA Schedule SP



Notice Date 10/15/202
To contact us by phone 717-214-728

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GINO I MORALES 1108 LITTLE TWIG RD EFFORT, PA 18330-8055



You may be eligible for a partial or full refund of Pennsylvania personal income taxes paid in tax year 2019. These refunds are available through Pennsylvania's Tax Forgiveness program (www.revenue.pa.gov/taxforgiveness), which annually delivers refunds to more than 1 million Pennsylvanians. However, there are thousands of Pennsylvania taxpayers who qualify for Tax Forgiveness but do not take the necessary steps to claim this refund.



#### File a Pennsylvania Personal Income Tax Return (PA-40) and complete Schedule SP. You can file the PA-40 online by:

- Going to mypath.pa.gov and selecting "File a PA Personal Income Tax Return for 2019" under the "Individuals" section on the homepage. myPATH is a userfriendly online filing system that will help you file the PA-40 on your own. The system will walk you through a step-by-step process to determine whether you are eligible for a refund.
- Important: There is no need to create a username or password on myPATH to
  complete the PA-40. You have the option to complete and file the return
  without signing up for log-in information.
- Check your 2020 tax records: You should also take the opportunity to review
  your 2020 tax records. It is possible you may also benefit from Tax Forgiveness
  in 2020 by filing a PA-40 for 2020 as well. You can file the 2020 return online
  at mypath.pa.gov by selecting "File a PA Personal Income Tax Return for
  2020" under "Individuals" on the homepage.



Contact the Department of Revenue by calling (717) 214-7287, Option 3. You will be connected directly with a department representative who can help you determine whether you are owed the refund and the steps you need to take to claim it..

or-

Visit <a href="www.revenue.pa.gov/offices">www.revenue.pa.gov/offices</a> to view contact information for the Department of Revenue's district offices. You can contact the district office closest to you to schedule an appointment for in-person assistance. There is also phone and email information available on this web page to contact the district office that is closest to you.

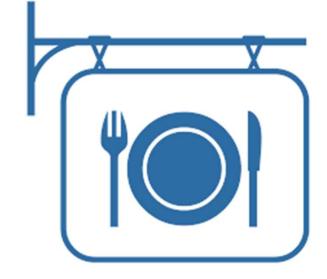
# New Approach for Auditing the Restaurant Industry

#### 1. Education and Outreach:

 Specific guidance is being created, letters are being sent, and field visits are occurring prior to any audits being initiated

#### 2. New Process for Audits:

 If no missing tax returns or tax liabilities due, restaurant may qualify for a limited scope audit



## **New Business Education**

### New Registration Outreach

 Field agents will call or visit newly registered entities

#### Entrepreneurship Series

 Educational seminars available to new business owners which breakdown the fundamentals of collecting and remitting taxes



## Sales and Use Tax Help

## Free Program Available Upon Request

### **Review Procedures For:**

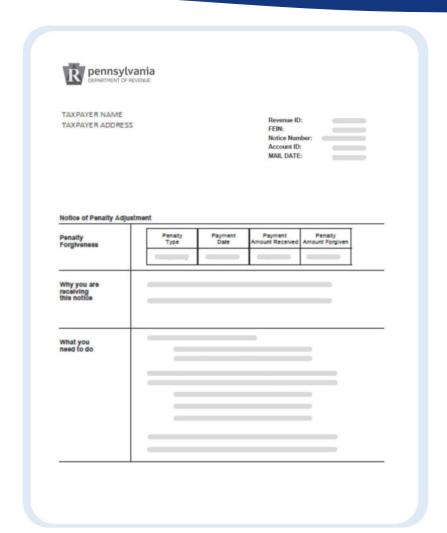
- Charging, collecting and remitting sales tax
- Accruing and remitting use tax
- Recordkeeping
- Electronic filing of returns and payments
- Department information resources

NOTE: Participation will not result in any assessment or increase the chances of a future audit

## **Automated Penalty Adjustment**

### **Automatically Granting 1st Time Relief:**

- 1. Bad Payment Fee
- 2. Electronic Funds Transfer (EFT) Penalty
- 3. Late Filing Penalty





#### **GA19** what all should we cover here?

Gonse, Alicia, 12/27/2021

## **Personal Income Tax**

## **State Tax Legislation**

## Act 25 of 2021:

- Electronic Payments
- Bad Check Fee
- 1099-NEC
- Crop Insurance Deferral

## **Property Tax/Rent Rebate**

## **Legislative/Regulatory Updates**

#### **Stimulus Payments:**

• The payment is considered a rebate that Pennsylvanians should not include on the Property Tax or Rent Rebate Claim form (PA-1000)

#### **ABLE Distributions:**

 All qualified distributions from ABLE (Achieving a Better Life Experience) Savings Programs are not to be included as eligibility income

## **Application Deadline:**

• Extended from June 30, 2021 to December 31, 2021

## **Sales and Use Tax**

## **State Tax Legislation**

#### Act 25 of 2021:

- Data Center Sales & Use Tax Exemption Program
- Exemption for helicopter software or software upgrades and flights simulators and their components for use in helicopters or similar rotorcraft
- Exemption for Multipurpose Agricultural Vehicles
- Exemption for products that have the purpose of initiating, supporting or sustaining breast feeding

## Sales and Use Tax

## **State Tax Legislation**

#### **Tax Bulletin 2021-01**

- Effective October 30, 2020 Medical supplies, including medical and disposable surgical masks, are exempt from Pennsylvania sales tax
- Prior to COVID-19, non-medical masks and face coverings were subject to sales tax
- The department responded to consumer demand for medical masks outpacing supply and leading consumers to use non-medical masks and face coverings for medical purposes

## **Sales and Use Tax**

## **State Tax Legislation**

#### Tax Bulletin 2021-03

- Issued to address the taxability of remote help supply services
- Help supply services are subject to sales or use tax "[i]f the *delivery or use* of the service occurs in this Commonwealth." 61 Pa. Code § 60.4(b) (emphasis added)
- "These services are presumed to be subject to Pennsylvania sales tax if the delivery or benefit of the service occurs in this Commonwealth." 61 Pa. Code § 9.3(a)
- While remote work may allow a help supply employee to work at one location and report to another, help supply services are still subject to tax if the delivery or use of the service occurs in this Commonwealth
- Where the work is delivered to is not where the work is conducted at if the help supply employee is not physically working at a location of the purchaser

# **Employer Withholding Tax State Tax Legislation**

#### Act 25 of 2021:

- Employer withholding payments are not considered personal income tax payments for purposes of mandate to make PIT payments of \$15,000 or more electronically
- Employer withholding payments were already subject to an electronic payment mandate for any payment of \$1,000 or more and this still applies

## **Corporation Tax**

## **State Tax Legislation**

## Act 25 of 2021:

- Qualified manufacturing and reinvestment deductions (QMIRD)
- Bank Shares Tax Mergers

# **Corporation Tax State Tax Legislation**

#### Tax Bulletin 2021-01

#### Telecommunications and Electric Gross Receipts Tax – Sales for Resale

- Issued in response to Commonwealth Court of Pennsylvania decision that held a taxpayer claiming a sale for resale exemption must be able to substantiate that its counterparty actually resold the commodity in a transaction that ultimately results in GRT being paid
- DOR developed a Sale for Resale Acknowledgement Form to assist GRT taxpayers in complying with the above sale for resale rules
  - Resellers can provide the form to suppliers that are claiming a sale for resale exemption
- Clarified there is no requirement that a taxpayer be a public utility or other regulated entity to be subject to the Telecommunications Gross Receipts Tax (TGRT)
- Rather, the Tax Reform Code identifies taxpayers by the function they perform

## **Miscellaneous Tax**

## **State Tax Legislation**

#### Act 25 of 2021

#### **Tax Credit Updates**

- Major changes were made to tax credit administration to prevent fraud and abuse
- DOR can require electronic filing of tax credit applications
- DOR can conduct in-person or virtual interviews and site inspections
- DOR can issue assessments against taxpayers when there is improper use
- Brokers will be required to register with DOR to assist taxpayers with transferable credits and must renew that registration every two years
- There will be rights to appeal an agency's denial of a credit
- R&D and KIZ credit applications deadlines moved from September 15 to December 1 and credit award deadlines moved from December 15 to May 1

## **Miscellaneous Tax**

## **State Tax Legislation**

### Act 26 of 2021

#### **Tax Credit Updates-Education Tax Credits**

- Total amount of educational credits will increase from \$185 million to \$225 million
- The minimum amount of credits allocated to scholarship organizations will increase from \$135 million to \$175 million

## **Miscellaneous Tax**

## **State Tax Legislation**

#### **Restricted Tax Credit Bulletin 2021-01**

#### **Tax Credit Updates-Education Tax Credits**

- Act 136 of 2020 allows a limited carryforward of unused educational tax credits from FYs 2020-2021 and 2021-2022
- Business entity may carryforward unused credits or credits not passed through to owners for two years – only the business can carryforward the credits, not the owners

# Modernization Update

## **PATH vs myPATH**



Pennsylvania Tax Hub

Tax system for internal users



**myPATH** 

Portal for external users

## **Integrated Taxes**

#### Rollout 1 – January 2019

- Alternative Fuels Tax
- Fuel Transporter Permit
- IFTA / Motor Carrier Road Tax (MCRT)
- Motor Fuels Tax

#### Rollout 2 - October 2019

- Inheritance Tax
- Medical Marijuana Tax
- Realty Transfer Tax
- Voluntary Disclosure Program

#### Rollout 3- November 2020

- Pass-through Entity
- Personal Income Tax
- Property Tax/Rent Rebate Program

#### Rollout 4 - August 2021

- Cigarette non-participating manufacturer
- Cigarette stamp tax (including fire-safe certification)
- Tavern games
- Pari-mutuel wagering tax
- Agriculture cooperative tax
- Electric cooperative tax

## **Taxes Yet to Come**

## **Rollout 5**

- Corporation Taxes
- Employer Withholding
- Sales Tax
- Remaining taxes in the Business Tax System

## **Preparing for Rollout 5**

## **Request a Statement of Account**

- Ensure all returns are filed
- Close any inactive accounts
- Confirm that all payments are posted correctly

## **Stay Tuned**

• Communications will be sent to e-TIDES users during important turning points in Rollout 5.



# Notice Updates

# **Application Credit Notice**





Jane Taxpayer 123 Main Street Anytown, PA 12345 Date Issued 08/02/2021

Letter ID L00

\*\*\*-\*\*-1363 Social Security Number

Account ID 50009585370



#### **Application of Credit Notice**

This is a notice of how the credit on your Personal Income Tax account for the period ending 12/31/2020 with the Pennsylvania Department of Revenue has been applied.

#### Why you are receiving this notice If you have any questions regarding this

department ded.

ter

The department has conducted an examination of the Fiduciary return that you filed. The department has determined that there was an overpayment of tax in the amount of \$6,072.00 for which you have been given a credit. The amount of \$6,072.00 has been carried forward to the next filing period. applicable refund interest has been issued.

Customer Experience Center (717) 787-8201

What you need to do

Why you are receiving this notice

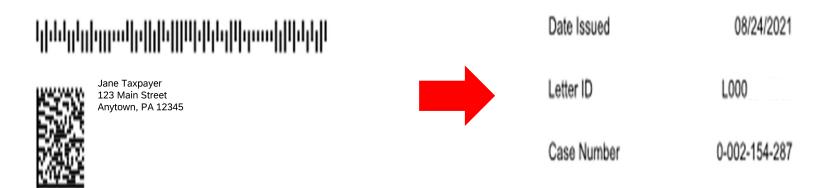
If you have any questions regarding this

notice, please contact the department using the information provided.

> If you have a credit remaining, it will be either refunded to you or carried forward as a credit to your next filing period as you requested on your return.

The department has conducted an examination of the Personal Income Tax return that you filed. The department has determined that there was an overpayment of tax in the amount of \$151.72 for which you have been given a credit. The amount of \$151.72 has been carried forward to the next filing period.

## **Request for Information Notice**





## Additional documentation requested

If your employer provided a fixed mileage allowance, or a per diem allowance, and it was not included in your
compensation, then you did not incur an allowable business expense. Please provide a detailed travel log with
dates, destinations (to and from), and number of miles driven. Commuting to and from your home to your regular
work site is not an allowable expense.

## Adjustment Summary Notice

## Adjustments

Your Pennsylvania Personal Income Tax Return has been adjusted.

There is a disagreement between the W-2 form(s) filed with your income tax return and the ones submitted to the department by your employer(s). Line 1 and/or line 13 of your tax return have been adjusted accordingly.

If you disagree with the adjustment, please submit a letter from your employer's payroll office on company letterhead to confirm the wages and withholding that you reported on your tax return are correct.

Summary	•	-
Line Item	Reported Value	Adjusted Value
Gross Compensation	\$0.00	\$46,310.00
Unreimbursed Employee Business Expenses	\$0.00	\$0.00
Net Compensation	\$0.00	\$46,310.00
Interest Income (Schedule A)	\$0.00	\$0.00
Dividend and Capital Gains Distributions Income (Schedule B)	\$0.00	\$0.00
Net Income or Loss from the Operations of a Business, Profession or Farm	\$0.00	\$0.00
Net Gain or Loss from the Sale, Exchange or Disposition of Property	\$0.00	\$0.00
Net Income or Loss from Rents, Royalties, Patents or Copyrights	\$0.00	\$0.00
Estate or Trust Income (Schedule J)	\$0.00	\$0.00

# Notice Of Assessment

Why you are receiving this notice If you have any questions regarding this notice, please contact the department using the information provided.

Customer Experience Center (717) 787-8201

A return for the period referenced was received by the Pennsylvania Department of Revenue, however, payment covering the full balance was not received at the time this notice was created.

This has resulted in unpaid tax, interest, and/or penalty due on this account. Your assessed penalty is \$52.06.

Interest will accrue in accordance with the Department's calculation method (Rev-1611) until the tax has been paid.

		Year Ending: Filing Period	December 31, 2019		<b>Balance Owed</b>
Penalties	The penalties listed below comprise the assessed	penalty of the period.		Tax	\$763.00
	Converted Underpayment Penalty			Interest	\$23.46
	Underpayment of tax has resulted in a pena	alty of 5% of total tax due.		Penalties	\$52.06
		\$38.15		Payments and Credits	\$0.00
	Estimated Underpayment Penalty  Late or underpayment of one or more estimated payments for this report has resulted in an estimated underpayment penalty. This penalty is calculated on the amount of underpayment of each installment period multiplied by both the daily interest rate for the tax year and the number of days unpaid or paid late.  \$13.91			Total Balance Owed:	\$838.52
		Assessed Penalty: \$52.06			
How to pay	Payments may be submitted online via mypath.pa.	gov or by mailing the included voucher.			
	Credit card payments can be made through acipay	online.com.			
How to file an appeal	If you disagree with this assessment, you may file a the timeframe set forth by the Board of Appeals. Infound at boardofappeals.state.pa.us.				

### **Return Not Accepted Letter**

#### Return Not Accepted



The 2020 PA-40 Pennsylvania Personal Income Tax Return that you recently filed has not been accepted.

#### Why you are receiving this notice

If you have any questions regarding this notice, please contact the department using the information provided.

**Customer Experience Center** (717) 783-3000

TDD 1 (800) 447-3020 You filed a PA-40 Pennsylvania Personal Income Tax Return but you previously received an assessment notice for this tax year. Once the Pennsylvania Department of Revenue has issued an assessment, a return cannot be accepted.

#### What you need to do

If you disagree with the Notice of Assessment and it is still within the appeal time period, you must file a petition for reassessment with the Board of Appeals. The period of time for filing the petition and instructions on how to appeal are located on the Notice of Assessment you received.

If the Notice of Assessment is outside of the appeal time period, it is now final and must be paid. If you still disagree after your payment has been submitted, you may file a petition for refund with the Board of Appeals within 6 months of the date you paid the assessment.

# New Features

# myPATH Features

#### **Non-logged in functions**

- File a PA-40
- File a PA-1000
- Make a payment
- Review status of a submission
- Where's my refund?
- Where's my rebate?
- Respond to notices

#### **Logged in functions**

- View letters
- Send messages
- Update names/addresses
- View POA
- Manage payments and returns
- Manage access
- Request a payment plan

# Third Party User Profile

# **Creating a myPATH Profile**

#### **Email Address**

• Must be unique for each profile

#### **Username**

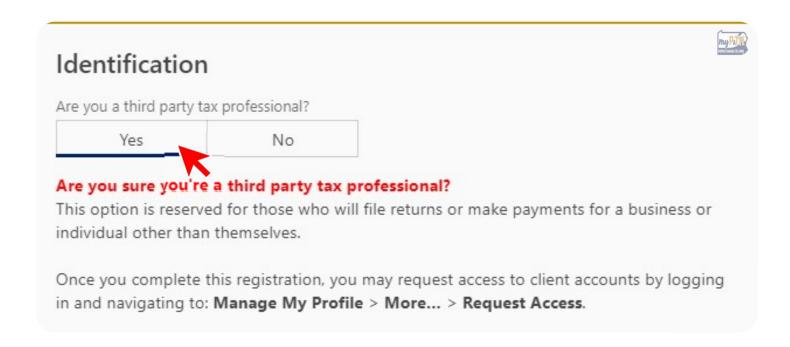
minimum of 5 characters

#### **Password**

- minimum of 8 characters, must include:
  - Uppercase & lowercase letters
  - Numbers
  - Special Characters



# Are you a third party tax professional?

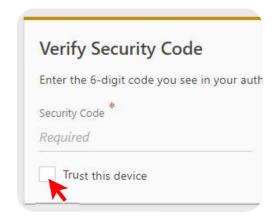


Select **Yes** to register to use myPATH as a third party.

#### **Verification & Access**

#### **Two-Step Verification:**

- Profiles protected by unique security code
- Authentication app, text message, email



#### Protect your myPATH profile with two-step verification



Two-step verification is used to better protect your myPATH profile. Once we have it setup you'll be asked to provide a unique security code to verify your identity each time you log in.

Authentication App

Use an authentication app, such as Google Authenticator, to get security codes.

Set Up

Text Message

Receive security codes by text message.

Add Phone

Message and data rates may apply. To stop receiving SMS messages, remove your number above.

Email

Receive security codes by email.

Add Email

# **Request Access Letter**





#### **Access Letter**

- Must be mailed
- Allow 5-10 business days to receive
- Letter ID entered at next log in
- Representatives are not authorized to provide Letter ID by phone or email

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#### myPATH Access Letter

You recently registered for myPATH, the Pennsylvania Department of Revenue's online system. Please follow the steps detailed in this notice to complete the registration process.

Logon information	Username
	ivoncarstein
	Letter ID
	L0000276461
	You will need your Letter ID to verify your identity within myPATH.

#### Completing registration in myPATH

To complete your registration in myPATH, follow the steps provided below. You will need the Username and Letter ID.

- Enter mypath.pa.gov in your search bar to access myPATH.
- Once on the myPATH homepage, enter your username and password.
- You will be prompted to enter your Letter ID to complete the registration process.

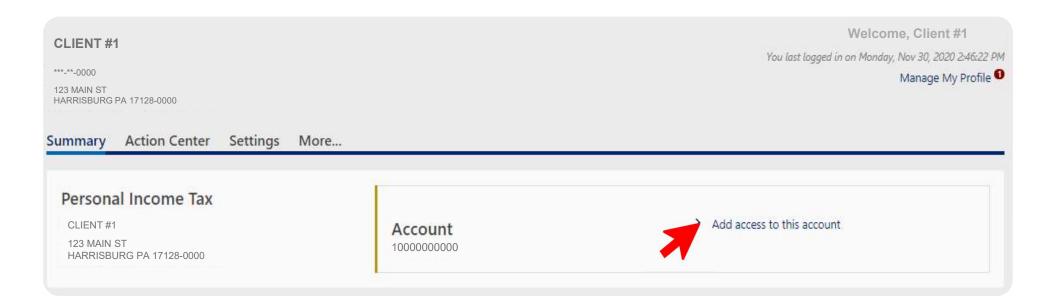
Please note that you will not be required to enter your Letter ID for future sessions.



# **Access Client Accounts**

# **Requirements for Accessing Client Accounts**

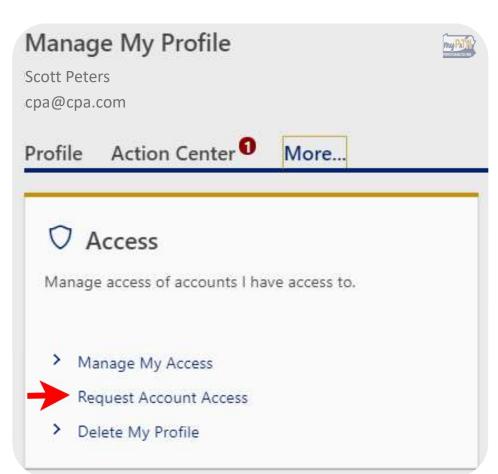
- Client must have a myPATH profile
- Client must grant or deny access request
- Client can change access any time
- Client must add access to their tax account



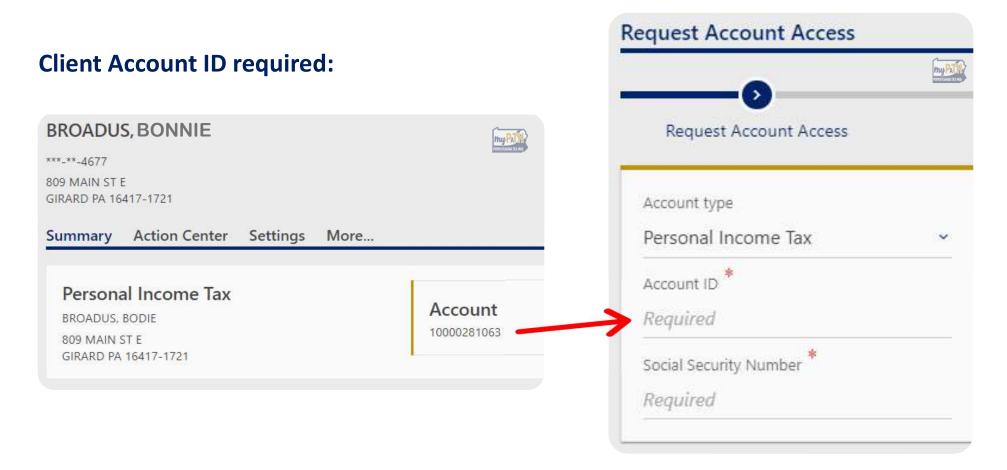
# **Request Access to Client Accounts**

#### **To Request Access:**

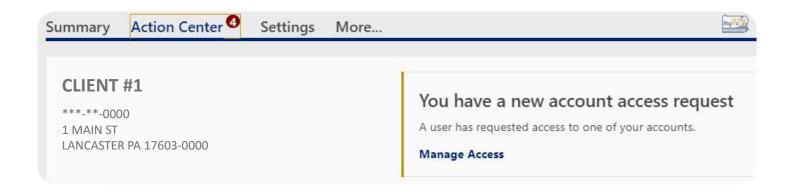
- Select Manage My Profile
- Navigate to the More... tab
- Select Request Account Access

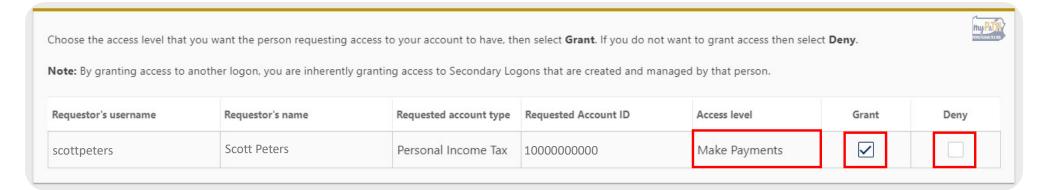


# **Request Account Access**



# **Grant or Deny Access**





#### **Access Granted**

Message

Account Access Granted



Scott Peters cpa@cpa.com

#### **Notice**

#### Message

Received: Saturday, Dec 19, 2020 5:32:41 PM Subject: myPATH - Account Access Granted

This message is notification that you have been granted access to the following account in myPATH:

Personal Income Tax - 10000000000

You can view the account by logging in to myPATH.

# What if I cannot get my clients to create an account?

# **Using myPATH**

myPATH.pa.gov



# \*if applicable

#### յլլիանությունի իրանանի արդականի արդակին իրակին



Date Issued	08/08/2019		
Letter ID	L00000000000		
Social Security Number	***-**-0000		
Account ID	1000000000		
Period Ending	12/31/2018		

#### Personal Income Tax Billing Notice

This is a billing notice of tax, penalties, interest, or fees for your Personal Income Tax account for the period referenced above. Tax periods shown below include the three most recent periods that have been filed and periods that do not have a zero balance.

Why you are receiving this notice If you have any questions regarding this notice, please contact the department using the information provided. A return for the period referenced was received by the Department, however, payment covering the full balance was not received at the time this notice was created.

This has resulted in unpaid tax, interest, and/or penalty due on this account.

RA-BITBILLCORFAXES@pa.gov

Filing Period	Transaction Type	Liability Amount	Payments/ Credits	Refunds/ Credit Transfers	Balance
Dec-31-2018	Tax Interest Penalties	\$1,669.00 \$34.21 \$131.65	\$0.00	\$0.00	\$1,834.86
Dec-31-2017	Tax Interest Penalties	\$1,679.00 \$110.98 \$124.51	\$0.00	\$0.00	\$1,914.49
Dec-31-2016	Tax Interest Penalties	\$3,392.00 \$360.03 \$239.86	\$0.00	\$0.00	\$3,991.89
		Total Ba	lance:		\$7,741.24

General Information Credits and payments may be applied according to the applicable statutes

#### **PATH Notices**

#### **Letter ID:**

- Required for some transactions
- Replaces the DLN (Doc. Locator Number)
- 11-character ID beginning with "L"
- Located in top right with the following:
  - Date Issued,
  - SSN/FEIN,
  - Account ID\*, and
  - Period Ending\*

# **Payment Options**

#### Pay my Bill – Letter ID Required

- Fiduciary
- Nonresident Consolidated
- Nonresident Inheritance Tax
- Pass-through Entity
- Personal Income Tax
- Property Tax/Rent Rebate
- Realty Transfer Tax

#### Make a Payment – Est/Ext & Return Payments

- Fiduciary
- Nonresident Consolidated
- Pass-through Entity
- Personal Income Tax

Make a Wage Garnishment Payment – Garnishment & Letter IDs Required

Make a Bank Attachment Payment – Garnishment & Letter IDs Required

Pay off a Lien – Docket Number & Letter ID Required



#### **Payments**

Electronically pay a bill, submit estimated and extension payments, make a return payment, and more...



#### Want To

Pay my Bill

Make a Payment

Make a Wage Garnishment Payment

Make a Bank Attachment Payment

Pay off a Lien

# **Additional Payment Features**

#### **Track My Payments & Credits**

Est/Ext Payments & Carry Forward Credits:

- Fiduciary
- Nonresident Consolidated
- Pass-through Entity
- Personal Income Tax

#### **Penalty & Interest Calculator**

Includes all integrated tax types, plus:

- Consumer Cigarette Use/Excise Tax
- Consumer Fireworks Tax
- Corporation Tax
- Employer Tax
- Public Transportation Assistance Fund Tax
- Sales & Use Tax
- Vehicle Rental Tax



# **Returns & Applications**

#### File PA-1000, Property Tax/Rent Rebate:

- Must provide required information
- Cannot submit claim if not qualified
- Upload attachments



- Must provide SSN and:
  - Tax liability from previous year; or
  - Date of birth, PA Driver's License/Photo ID #, and expiration date
- May amend a PA-40
- Nonresident, first-time filers not able to file



# Non-Logged In Features

#### **Track Status**

#### Where's My Rebate?:

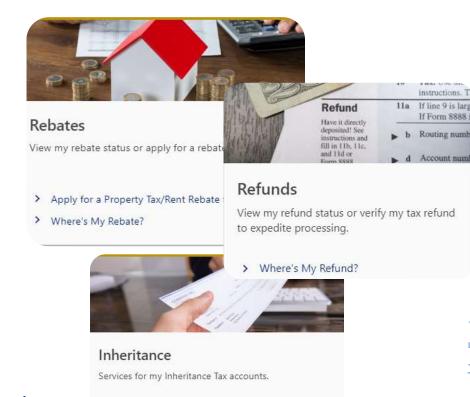
- Current and previous rebate status
- Claim year, date of birth, & SSN required

#### Where's My Refund?:

- Current and previous refund status
- Tax year, refund amount, & SSN required

#### **Track My Inheritance Tax Return:**

- Original filings only
- Not supplemental/transferee filings
- SSN, last name, & PA residency status required



> Track My Inheritance Tax Return

# Non-Logged In Features

# **Respond & Verify**

- **Respond to a Letter** Letter ID & SSN/EIN Required:
  - Upload and submit requested documentation
  - <u>Cannot</u> use the **Find a Submission** tool to track (no email address/confirmation code)
- **ID & Refund Verification** Letter ID Required:
  - Take ID Verification Quiz
  - Verify My Refund
- Forms & Amounts Tax Year Specific:
  - Download W-2G Document
  - Verify 1099-G or 1099-INT Amount



#### Submissions

Search for previous submissions or submit new information to the department.

- > Respond to a Letter
- > Find a Submission



#### **Identity Verification**

Respond to a Request to confirm your identity.

#### Individuals

Manage items for individuals.

- Take ID Verification Quiz
   Enter Verification Code
- > Verify 1099 Amount
- > Download Forms W-2G
- > File a PA Personal Income Tax Return for
- File a PA Personal Income Tax Return for 2019

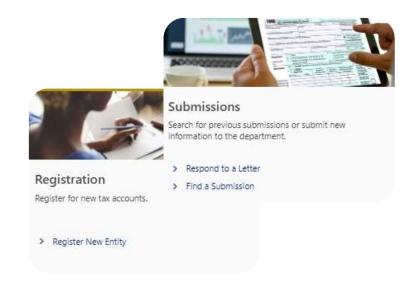
# **Submissions & Registration**

#### **Find a Submission** – Confirmation Code & Email Address Required:

- PA-40, Personal Income Tax Return locate saved draft
- Estimated, Extension, & Return Payments cancel payment

#### **Register New Accounts:**

- Motor Fuel Tax
- Alternative Fuels Tax
- International Fuel Tax Agreement
- Motor Carrier Road Tax
- PA Fuel Transporter



# myPATH Resources

# myPATH Assistance



myPATH CHAT on homepage



myPATH@pa.gov



717-425-2495 ext. PATH1



revenue.pa.gov/mypathinformation

